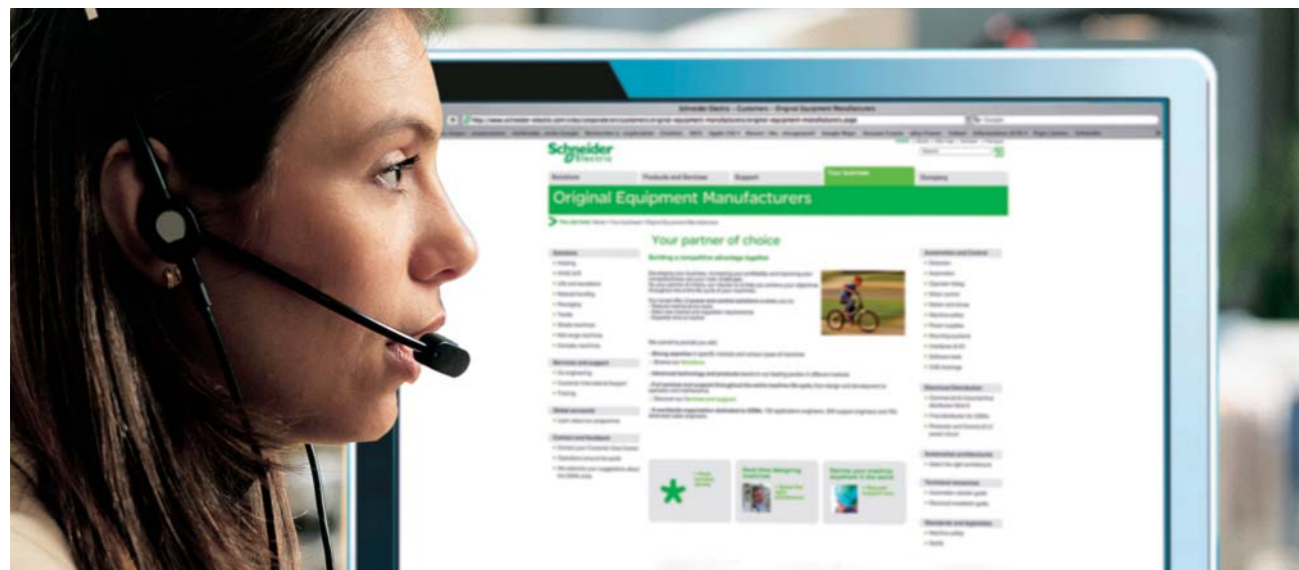


# Customer Care

Get commercial and technical support on Schneider Electric products and solutions during local normal office hours wherever you are.



## Your Challenges?

- > Gain time in implementing Schneider Electric products & solutions
- > Get in touch with Schneider Electric experts to solve product / application issues

## What do we offer?

Access to any of the Schneider Electric Customer Care Centers worldwide. These centers are staffed with teams mobilized to provide you with fast, accurate and reliable answers on questions related to Schneider Electric.

We currently operate CCCs in 68 countries.

## How does this work?

- > Log on to our website [www.oem.schneider-electric.com](http://www.oem.schneider-electric.com) and find the right CCC for you
- > CCC provides answers to both commercial and technical questions during local normal office hours
- > CCC support is provided at no-extra charge



## What are the benefits for you as an OEM?

- > Worldwide coverage : Wherever your business takes you, you can get support
- > Simple : A single point of contact per country



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