

Retrofit Program – Masterpact M Terms and Conditions

1. The said promotion is only valid for retrofits on Merlin Gerin Masterpact M Circuit Breakers. **All retrofits are to be purchased in promotion period** – 13 July to 12 Aug 2017 **and** to be retrofitted between **13 July 2017 and 31 December 2017** (both days inclusive).
2. Customers can choose either one of the two listed rewards in this promotion. And this promotion is not valid with any other discounts and promotions.
3. Reward Option1: **Extended Warranty and Premium Service Support**
 - 3.1 'Extended Warranty' entitles the newly retrofitted unit(s) with one-year complimentary warranty in addition to the one-year factory warranty, effective on the date of installation.
 - 3.2 'Premium Service Support' entitles the newly retrofitted unit(s) with free on-call service support for a duration of two years starting from the installation date. Schneider Electric Field Service Representatives will be on standby to respond to the customers over the calls 24 hours a day, 7 days a week. On-site support is not a part of this reward and it will be chargeable. The on-site support response time varies in different situations.
4. Reward Option2: **One-time Free Preventive Maintenance for the newly retrofitted units**
 - 4.1 The newly retrofitted circuit breaker(s) will be entitled with one time of preventive maintenance carried out by Schneider Electric Field Service Representatives at no cost in the following year to the purchase date.
 - 4.2 For preventive maintenance, shutdown needs to be scheduled in advance (if required).
5. Schneider Electric reserves the rights of the validating process during the promotion period.
6. The sole decision of Schneider Electric on all matters relating to this promotion is final, conclusive and binding on all participants and no correspondences will be entertained. In the event of any inconsistencies between these terms and conditions and the contents of any brochure, marketing or promotional material relating to this promotion, these terms and conditions shall prevail.
7. By participation in this promotion, participants agree that Schneider Electric shall be allowed to retain and use participants' personal information in accordance with its data privacy policy and applicable laws.
8. Schneider Electric reserves the right to revise these terms and/or modify or withdraw this promotion without prior notice.